

SEPTEMBER 2022

The Goodwill Grapevine

Monthly Organizational Updates



GOODWILL CELEBRATES PAST, FOCUSES ON FUTURE

By David Oliver

I want to start this month with a quick moment of reflection about our organization's 95th anniversary celebration that took place on August 3. I participated in the events that took place at the Helms Center on Southwest Boulevard in Tulsa. For me, it was a very meaningful time of reflection and celebration. I have had the honor of serving Goodwill for 31 of the 95 years that we have been in existence, so I took the time that day to reflect on many of the people I have known whose lives have been touched during my time with Goodwill and the many who were touched prior to my time with Goodwill. I celebrated the fact that we are well positioned at Goodwill Industries of Tulsa to serve even more people in need of our services in the future.

For Goodwill locations other than Southwest Boulevard, the 95th anniversary organizing committee came up with an excellent idea to supply each of you with a party to go. I hope that all of you enjoyed your local celebrations of our anniversary and the 95th anniversary t-shirts we all received. I am wearing mine today as I write this article. I want to recognize and thank the volunteers who served on the 95th anniversary committee for their hard work and the great event

that resulted from it. These volunteers were Julie Rettinger, Karla Davis, Melinda Johnston, Dustin Barton, Frances Normore, Janiss Richardson, Kelsey Schultz, Kelsey Davis, and Sabrina Ware.



This month I wanted to give you a brief update on our United Way campaign for this year. Our internal campaign will be taking place in October this year, so there will be lots of details in next month's Grapevine explaining the specifics of the campaign. For this month I wanted to provide you with some background about the Tulsa Area United Way (TAUW) and how it impacts not only Goodwill but our entire community.

Newsletter Content

Record-Setting Results in Retail

Tulsa FEC Prepares for Year Two

Job Connection's New Digital Display

Student Loan Forgiveness

Meet Your New Coworkers

September Paydays 2, 16, and 30



SEPTEMBER 2022

Late last week we received notification that our TAUW panel approved a 2023 allocation to Goodwill of \$601,351 contingent upon TAUW hitting their fundraising goal for this year of \$25,913,704. Goodwill's internal fundraising campaign will go towards helping to achieve that goal, so I wanted to give you more details about TAUW in preparation for next month.



Goodwill is one of 59 nonprofit agencies currently receiving funding from TAUW. These agencies cover a wide spectrum of important services that make our community a better place to live and work. I personally like the idea of knowing that I can support 59 different agencies simply by dedicating a portion of my salary each pay period to supporting TAUW. As far as Goodwill is concerned, funds that we receive from TAUW support Center-Based Services for Individuals with Disabilities (Helms Center), Goodwill's TulsaWORKS Career Academy, and our Financial Stability programs (VITA/FEC/Bank On). Be sure and check next month's Grapevine to learn about exciting giveaways from Goodwill that you may become eligible for in exchange for supporting TAUW.

GOODWILL PICNIC

THURSDAY

SEPTEMBER 22

CHANDLER PARK

11 A.M. TO 2 P.M.

FOOD | GAMES | GIVEAWAYS



*EMPLOYEES ONLY

SEPTEMBER 2022

RECORD AUGUST FOR RETAIL

By Vanessa Pelton

vpelton@goodwilltulsa.org

Retail has just finished up our best August ever! We beat August's goal by 10.9%! A thank you is in order for everyone who helped make this August so successful, both out in the field and in processing. THANK YOU ALL!

Congratulations to the following teams who exceeded their August goals:

August 2022 Goal:

+10.9%

Average Sale vs August 2021:

\$21.20 vs \$19.91 + \$1.29 or +6.5%

Claremore +21.8%

Glenpool +20.2%

B.A. +16.3%

Garnett +15.0%

Stonecreek +14.5%

SW Blvd +13.7%



McAlester 12.1%

Bartlesville +9.1%

Joplin +3.2%

On September 30, all customers will receive 25% off their purchase for Customer Appreciation Day.

Don't forget to check out our Halloween zone in each store. Make Goodwill your one-stop shop for affordable Halloween costumes!

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6 	7	8	9	10
11	12	13	14	15	16	17
18	19	20 	21	22	23	24
25	26	27	28	29	30 	

SEPTEMBER 2022



SENIOR DAY
55+ RECEIVE 25% OFF
TOTAL PURCHASE

**CUSTOMER
APPRECIATION DAY**
25% OFF TOTAL
PURCHASE

LET'S GET SOCIAL!
STAY CONNECTED ON
SALES AND MORE AT
GOODWILLTULSA.ORG

Open Management Positions:

SW Blvd: Customer Service Manager
Bartlesville: Assistant Manager 1
Bartlesville: Customer Service Manager
McAlester: Customer Service Manager

Bixby: Customer Service Manager
Stonecreek: Customer Service Manager
Garnett: Customer Service Manager

SEPTEMBER 2022

TULSA FEC RIDING MOMENTUM INTO YEAR TWO

By Modi Kwanza

mkwanza@goodwilltulsa.org



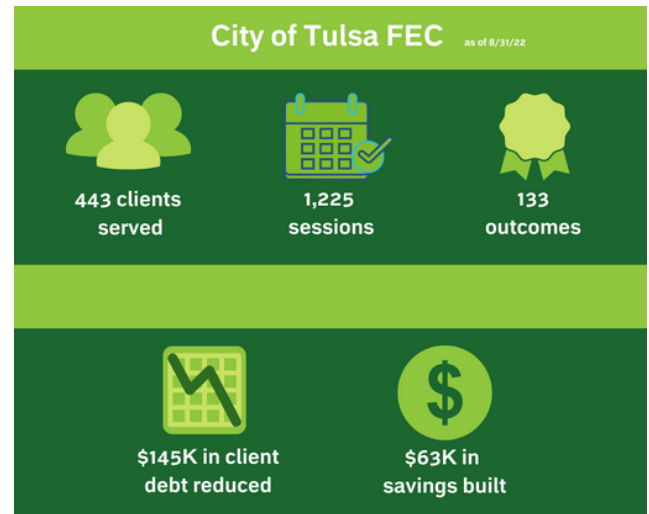
**Tulsa
Financial
Empowerment
Center**

*Free One-on-One
Financial Counseling*

In August, the Tulsa FEC closed out year one of our two-year contract with the Cities for Financial Empowerment Fund. September looks to be a busy month, helping us build off the summer's momentum.

We ended the first year with 133 outcomes and 1,225 sessions. Our goals are even higher for the FEC's second year! For year two, we need to earn 300 outcomes and hold 2,400 sessions.

Reminder: Outcomes are what the FEC uses to track changes in a client's status regarding their banking, credit, debt, or savings. They are tangible results that show how a client is progressing towards their financial goals. Outcomes demonstrate the client's work and effort. Outcomes, and the achievements associated with them, also allow us to monitor the FEC's performance – counselors, staff, and partners.



Since we launched in December 2020, our counselors have guided 43 Tulsans to reduce the number of their delinquent accounts, cutting \$145,000 in debts, increasing credit scores by 35 points, and building up \$63,000 in savings. In year one, some clients were able to avoid evictions while others found their way out from under massive medical debt. Clients stopped receiving harassing calls from collectors or learned why they spend their money the way they do.

Thank you, FEC counselors, for all you have done to see the program through its first year. You started on this journey at the height of a pandemic. You endured program changes and office moves while juggling sessions at multiple locations. It has not gone unnoticed. Although we didn't reach all our goals, you made a difference in more than 400 people's lives. Congratulations!

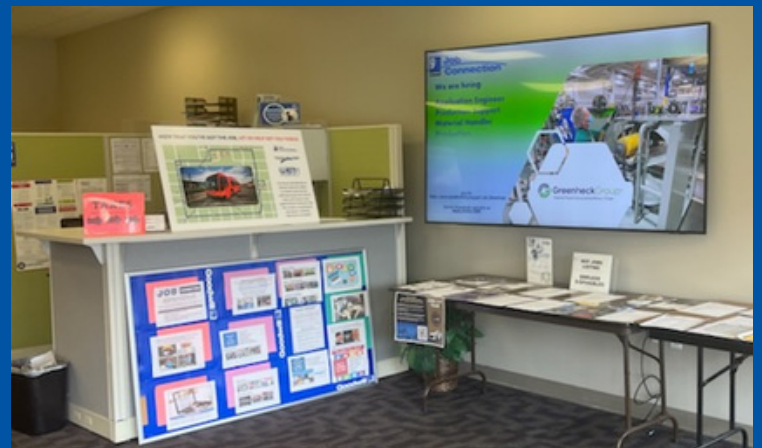
To keep getting the word out, we plan to do another re-launch campaign coinciding with the beginning of year two. You can help spread the news about the FEC: drop off a flier, share the website, or direct someone to our [Award Winners videos on YouTube](#). FEC services are available to all Tulsa residents at no cost.

JOB CONNECTION INSTALLS DIGITAL DISPLAY

Goodwill Job Connection continues to grow its efforts to connect job seekers with Tulsa-area jobs. Employers in the Tulsa area utilize the Job Connection to post and disseminate new openings.

New this year, Job Connection's 17th & Yale office now has a large monitor that displays open jobs and hiring events to the public.

The Job Connection staff also offers resume assistance, career exploration, and job leads to anyone seeking help with their career.



SEPTEMBER 2022

TAKE ADVANTAGE OF THE PUBLIC SERVICE LOAN FORGIVENESS WAIVER BY OCTOBER 31

From Federal Student Aid
(An office of the U.S. Department of Education)

Until October 31, 2022, federal student loan borrowers can get credit for payments that previously didn't qualify for Public Service Loan Forgiveness (PSLF) or Temporary Expanded Public Service Loan Forgiveness (TEPSLF).

Under the limited PSLF waiver, you can get credit for past payments even if you:

- had or have a Federal Family Education Program (FFEL) loan or Perkins loan
- didn't make the payment on time,
- didn't pay the full amount due, or
- weren't on the right repayment plan.

You can learn more about applying for PSLF by visiting [Federal Student Aid's website](https://studentaid.gov/pslf)



BREAKING NEWS: OKLAHOMA NATURAL GAS ADDING MONTHLY CHARGE



The Oklahoma Corporation Commission ("OCC") has recently approved a securitization mechanism that was developed to allow the collection of the extraordinary costs from the 2021 winter storm over several years, thereby lessening the impact on customers' bills.

How will this impact your bill? The average residential customer will see a monthly charge between just over \$6 to \$10 a month, depending on their annual natural gas usage. Low-income customers will pay \$0. This charge will appear as a "Winter Event Cost Recovery" line item on your bill beginning August 30, 2022.

For more information, visit OklahomaNaturalGas.com/Securitization or call 800-664-5463.



THE ORIGINAL
HALLOWEEN
HEADQUARTERS



NOW HIRING: YOUR BEST FRIEND



EMPLOYEE REFERRAL PROGRAM

THE BIG PICTURE

- **WHO**—You
- **WHAT**—Refer a great new employee. Each of you can earn a bonus up to **\$750**.
- **WHEN**—\$250 after 90 days and another \$500 after 180 days.
- **WHERE**—Submit a Candidate Referral Form, then have the candidate apply (online at goodwilltulsa.org/jobs or in person).
- **WHY**—Because we need great employees, and it takes one to know one!
- **HOW**—Ask your manager or HR for a Candidate Referral Form.

THE FINE PRINT

- See HR for a complete set of Terms and Conditions. Some restrictions apply.

WHO WE ARE LOOKING FOR

Do you know anyone who sounds like this?

- Ready to work
- Strong interpersonal skills
- Eager to learn
- Positive attitude
- Dependable
- Team player

CURRENT OPENINGS:



GoodwillTulsa.org/Jobs
918-584-7291



WELCOME TO THE TEAM

Get to Know Some of Your New Coworkers



Stefany Cuello
Job Connection Specialist

Job Connection's newest team member says the best part of her job is offering great customer service! Stefany learned about this opening from a friend. She tells us that a great day off would include a walk in a park.



Andrew Tillis
Maintenance

Alabama native Andrew joined Goodwill's maintenance staff last month. Drew says he likes working with the good people he's met at Goodwill! His dream vacation would be a trip to Florida.



Kerri Jay
Digital Skills Instructor

The newest TulsaWORKS instructor learned about the career academy when her daughter enrolled in IT classes. Kerri loves getting to meet new people on the job. She has three cats: Ruby, Jack, and Sacha Baron Kitten.



Aliana Luna
Utility Processor

Luna says the best part of working at Goodwill is the people. On a day off, she loves to relax and paint.



Nancy Johnson
Sales Associate

Carthage's own Nancy has joined our retail team. The grandmother of four cheers for Kansas City's sports teams and tells us her favorite thing to do on a day off is play cards.



September Anniversaries

Jeffrey Daniel	Kiah Johnson
Lori McKenzie	Elizabeth Kallin
Penny Smith	Christopher Kendall
Parrish McDaris	Cornelia Korell-Clevenger
Morgan McKenzie	Lorena Lyons
Martinez Jaramillo	Dylisia Markham
Kenneth Anthony	Anthony Palmer
Alan Atkinson	Rachele Pedersen
Derrick Broughton	Keli O'Neal
Mitchell Bryant	Ioneosha Pearson
Myesha Clayton	Kaylyn Proctor
Karla Davis	Jeffrey Reed
Kimberly Downs	Angelica Reyes
Janet Harbert	Robin Riley
Anita Headrick	Olivia Schnur
Melvin Hildebrand	



October Birthdays

Jennifer Nobile - October 1	Jeff Detjen - October 13
William Barrett - October 2	Magyn Passmore - October 13
John Taber - October 2	Shirley Cantu - October 15
Robyne Drury - October 4	Taylor Johnson - October 15
Kenneth Anthony - October 6	Lois Mayo - October 16
Ricky Smith - October 6	Kenneth Osorio - October 18
Diane Wood - October 6	Allen Borum - October 21
Kelsey Schultz - October 8	Melanie Morose - October 21
David Majors - October 10	Mark Davenport - October 22
Michael Nees - October 10	Dewayne Dotson - October 22
Tanya Svoboda - October 11	Autumn Jeffries - October 22
Elliot Ward - October 11	Johnny Hundley - October 23
Austin Armstrong - October 12	Kelly Perez - October 23
Edward Rodriguez - October 12	Aaron Thompson - October 23
	Amber Harrison - October 24
	Samuel Agnitsch - October 26
	Annalyn Sullivan - October 26
	Linda Smith - October 27
	Stephanie Bodmann - October 28
	Erik Harbin - October 28
	Kristielynn Paddock - October 30
	Tommy Friend - October 31
	Kyle Hager - October 31
	John Widlund - October 31
	Tina Yates - October 31



August New Hires

Allen Borum	Kirk Hines	Keli O'Neal	Aurora Smith
Rodney Carroll Jr.	Kerri Jay	Ioneosha Pearson	Zachary Thompson
Carmilla Cloud	Nancy Johnson	Kaylyn Proctor	Andrew Tillis
Stefany Cuello	Mattie Jordan	Jeffrey Reed	Mark Traylor
Zachary Evington	Rebecca Lay	Angelica Reyes	Shannon Weisinger
Miguel Haro	Aliana Luna	Robin Riley	Shucarra Williamson
Stephen Hill	Crosby Meyer	Olivia Schnur	

'80S BIRTHDAY PARTY

